Procurement

8	Δ₩		Name	Actual	Target	Variance	Variance %	Time Period
	-	-	% Meeting Project out for Bid to Execution Target -RFP- DOA	0%	85%	-85%	100%	FY 09, Q3, Jan
	4		Avg. # of Days from Project out for Bid to Execution -RFP-DOA	228.00	185.00	43.00	23.24%	FY 09, Q3, Jan
	-		% Project Out For Proposal -RFP- DOA	0.00%	100.00%	-100.00%	100.00%	FY 09, Q3, Jan
	A		Avg. # of Days Project out for Proposal -RFP- DOA	40.70	32.00	8.70	27.19%	FY 09, Q3, Jan
	₩		% Receives, Review and Forwards -RFP- DOA	0.00%	75.00%	-75.00%	100.00%	FY 09, Q3, Jan
	₩		Avg. # of Days Receives, Reviews and Forwards Proposals - RFP- DOA	4.67	3.00	1.67	55.67%	FY 09, Q3, Jan
	₩		% Review & Recomendation User Agency -RFP- DOA	67.00%	75.00%	-8.00%	10.67%	FY 09, Q3, Jan
	A		Avg. # of Days Reviews & Recommendation to DOP - User Agency -RFP- DOA	38.00	75.00	-37.00	49.33%	FY 09, Q3, Jan
	A		% DOP docs to DOL -RFP- DOA	67.00%	85.00%	-18.00%	21.18%	FY 09, Q3, Jan
	•		Avg. # of Days DOP docs to DOL -RFP- DOA	5.33	3.00	2.33	77.67%	FY 09, Q3, Jan
	-		% Legislation Signed by CPO -RFP- DOA	100.00%	75.00%	25.00%	33.33%	FY 09, Q3, Jan
	-		Avg. # of Days Legislative Package approved by CPO -RFP-DOA	1.00	2.00	-1.00	50.00%	FY 09, Q3, Jan
	-		% Legislative Phase -RFP- DOA	100.00%	75.00%	25.00%	33.33%	FY 09, Q3, Jan
	4		Avg. # of Days Legislative Phase -RFP- DOA	31.00	40.00	-9.00	22.50%	FY 09, Q3, Jan
	-		% Agreement to Contractor & OCC (review only) -RFP- DOA	0.00%	75.00%	-75.00%	100.00%	FY 09, Q3, Jan
	-		Avg. # Days of Agreement to Contractor & OCC -RFP- DOA	16.33	2.00	14.33	716.50%	FY 09, Q3, Jan
	4		% Agreement from Contractor to City -RFP- DOA	67.00%	60.00%	7.00%	11.67%	FY 09, Q3, Jan
>	4		Avg. # of Days Agreement from Contractor to City -RFP- DOA	10.70	10.00	0.70	7.00%	FY 09, Q3, Jan
	₩		% User Agency signs City/Contractor Agreement -RFP- DOA	33.00%	75.00%	-42.00%	56.00%	FY 09, Q3, Jan
	₩		Avg. # of Days User Agency to sign City/Contractor Agreement -RFP- DOA	9	3	6	200%	FY 09, Q3, Jan
	₩		% Law signs City/Contractor Agreement -RFP- DOA	33.00%	75.00%	-42.00%	56.00%	FY 09, Q3, Jan
	₩		Avg. # of Days Law to sign City/Contractor Agreement -RFP-DOA	13.00	3.00	10.00	333.33%	FY 09, Q3, Jan

Procurement

No filter DOP Strategic Objectives $\Delta_{\overline{w}}$ **Target Name Actual Variance Variance Time** % **Period** FY 09, % DOF & Risk Management reviews City/Contractor 0.00% 75.00% -75.00% 100.00% Agreement & CFO signs Bonds -RFP- DOA Q3, Jan FY 09, Avg. # of Days DOF & Risk Management to review 12.33 3.00 9.33 311.00% City/Contractor Agreement & CFO signs Bonds -RFP- DOA Q3, Jan % CPO signs City/Contractor Agreement -RFP- DOA 67.00% 100.00% -33.00% 33.00% FY 09, ₩ Q3, Jan ₩ Avg. # of Days CPO to sign City/Contractor Agreement -RFP-3.67 3.00 0.67 22.33% FY 09, Q3, Jan DOA % Mayor signs City/Contractor Agreement -RFP- DOA 0.00% 75.00% -75.00% 100.00% FY 09, ₩ Q3, Jan FY 09, ₩ Avg. # Days Mayor to sign City/Contractor Agreement -RFP-3.67 3.00 0.67 22.33% DOA Q3, Jan % Clerk seals City/Contractor Agreement -RFP- DOA 100.00% 75.00% 25.00% 33.33% FY 09, Q3, Jan Avg. # Days Clerk to seal City/Contractor Agreement -RFP-1.00 3.00 -2.0066.67% FY 09. DOA Q3, Jan 0% 85% 100% FY 09, % Meeting Project out for Bid to Execution Target -RFP- DWM -85% Г Q4, Apr Avg. # of Days from Project out for Bid to Execution -RFP-415.00 185.00 230.00 124.32% FY 09, DWM Q4, Apr % Project Out For Proposal -RFP- DWM 0.00% 100.00% -100.00% 100.00% FY 09, Q4, Apr Avg. # of Days Project out for Proposal -RFP- DWM 32.00 59.38% FY 09, 51.00 19.00 Q4, Apr % Receives, Review and Forwards -RFP- DWM 0.00% 75.00% -75.00% 100.00% FY 09, Q4, Apr Avg. # of Days Receives, Reviews and Forwards Proposals -46.00 3.00 43.00 1,433.33% FY 09, RFP- DWM Q4, Apr % Review & Recomendation User Agency -RFP- DWM 100.00% 75.00% 25.00% 33.33% FY 09, Q4, Apr Avg. # of Days Reviews & Recommendation to DOP - User 63.00 75.00 -12.00 16.00% FY 09, Agency -RFP- DWM Q4, Apr % DOP docs to DOL -RFP- DWM 100.00% 85.00% 15.00% 17.65% FY 09, Q4, Apr Avg. # of Days DOP docs to DOL -RFP- DWM 3.00 66.67% FY 09, 1.00 -2.00 Q4, Apr % Legislation Signed by CPO -RFP- DWM 100.00% 75.00% 25.00% 33.33% FY 09, Q4, Apr FY 09, Avg. # of Days Legislative Package approved by CPO -RFP-1.00 2.00 -1.00 50.00% **DWM** Q1, Aug % Legislative Phase -RFP- DWM 100.00% 75.00% 25.00% 33.33% FY 09, Q4, Apr Avg. # of Days Legislative Phase -RFP- DWM 9.00 40.00 -31.00 77.50% FY 09, Q4, Apr -75.00% FY 09, % Agreement to Contractor & OCC (review only) -RFP- DWM 0.00% 75.00% 100.00% Q4, Apr

Procurement

No filter DOP Strategic Objectives $\Delta_{\overline{w}}$ **Target Name Actual Variance Variance Time** % Period FY 09, Avg. # Days of Agreement to Contractor & OCC -RFP- DWM 66.00 2.00 64.00 3,200.00% Q4, Apr FY 09, % Agreement from Contractor to City -RFP- DWM 0.00% 60.00% -60.00% 100.00% Q4, Apr Avg. # of Days Agreement from Contractor to City -RFP-16.00 10.00 6.00 60.00% FY 09, Q4, Apr % User Agency signs City/Contractor Agreement -RFP- DWM 100.00% 75.00% 25.00% 33.33% FY 09, Q4, Apr Avg. # of Days User Agency to sign City/Contractor 1 3 -2 67% FY 09, Agreement -RFP- DWM Q4, Apr FY 09, % DOF & Risk Management reviews City/Contractor 100.00% 75.00% 25.00% 33.33% Agreement & CFO signs Bonds -RFP- DWM Q4, Apr Avg. # of Days DOF & Risk Management to review 1.00 3.00 -2.00 66.67% FY 09, City/Contractor Agreement & CFO signs Bonds -RFP- DWM Q4, Apr 33.33% % Law signs City/Contractor Agreement -RFP- DWM 100.00% 75.00% 25.00% FY 09. Q4, Apr 3.00 66.67% FY 09, Avg. # of Days Law to sign City/Contractor Agreement -RFP-1.00 -2.00 DWM Q4, Apr % CPO signs City/Contractor Agreement -RFP- DWM 100.00% 100.00% 0.00% 0.00% FY 09, Q4, Apr Avg. # of Days CPO to sign City/Contractor Agreement -RFP-1.00 3.00 -2.00 66.67% FY 09, DWM Q4, Apr % Mayor signs City/Contractor Agreement -RFP- DWM 100.00% 75.00% 25.00% 33.33% FY 09, Q4, Apr Avg. # Days Mayor to sign City/Contractor Agreement -RFP-1.00 3.00 -2.00 66.67% FY 09, **DWM** Q4, Apr 33.33% % Clerk seals City/Contractor Agreement -RFP- DWM 100.00% 75.00% 25.00% FY 09, Q4, Apr Avg. # Days Clerk to seal City/Contractor Agreement -RFP-1.00 3.00 -2.00 66.67% FY 09, DWM Q4, Apr % Meeting Project out for Bid to Execution Target -RFP- GF 100% 85% 15% 18% FY 09, Q4, Apr Avg. # of Days from Project out for Bid to Execution -RFP- GF 184.00 185.00 -1.00 0.54% FY 09, Q4, Apr % Project Out For Proposal -RFP- GF 100.00% 100.00% 0.00% 0.00% FY 09, Q4, Apr Avg. # of Days Project out for Proposal -RFP- GF 32.00 32.00 0.00 0.00% FY 09, Q4, Apr FY 09, % Receives, Review and Forwards -RFP- GF 100.00% 75.00% 25.00% 33.33% Q4, Apr FY 09, Avg. # of Days Receives, Reviews and Forwards Proposals -2.00 3.00 -1.00 33.33% RFP- GF Q4, Apr % Review & Recomendation User Agency -RFP- GF 100.00% 75.00% 25.00% 33.33% FY 09, Q4, Apr Avg. # of Days Reviews & Recommendation to DOP - User FY 09, 18.00 75.00 -57.00 76.00% Agency -RFP- GF Q4, Apr

Procurement

No filter DOP Strategic Objectives $\Delta_{\overline{w}}$ **Target Name Actual Variance Variance Time** % **Period** % DOP docs to DOL -RFP- GF FY 09, 0.00% 85.00% -85.00% 100.00% Q4, Apr FY 09, Avg. # of Days DOP docs to DOL -RFP- GF 0.00 3.00 -3.00100.00% Q4, Apr % Legislation Signed by CPO -RFP- GF 0.00% 75.00% -75.00% 100.00% FY 09, Q4, Apr Avg. # of Days Legislative Package approved by CPO -RFP-0.00 2.00 -2.00100.00% FY 09, Q4, Apr % Legislative Phase -RFP- GF 0.00% 75.00% -75.00% 100.00% FY 09, Q4, Apr 40.00 100.00% FY 09, Avg. # of Days Legislative Phase -RFP- GF 0.00 -40.00Q4, Apr % Agreement to Contractor & OCC (review only) -RFP- GF 100.00% 75.00% 25.00% 33.33% FY 09, Q4, Apr Avg. # Days of Agreement to Contractor & OCC -RFP- GF 1.00 2.00 -1.00 50.00% FY 09. Q4, Apr 0.00% 60.00% -60.00% 100.00% FY 09, % Agreement from Contractor to City -RFP- GF Г Q4, Apr Γ Avg. # of Days Agreement from Contractor to City -RFP- GF 12.00 10.00 2.00 20.00% FY 09, Q4, Apr % User Agency signs City/Contractor Agreement -RFP- GF 100.00% 75.00% 25.00% 33.33% FY 09, Q4, Apr Avg. # of Days User Agency to sign City/Contractor 67% FY 09, 3 -2 1 Agreement -RFP- GF Q4, Apr % DOF & Risk Management reviews City/Contractor 0.00% 75.00% -75.00% 100.00% FY 09, Agreement & CFO signs Bonds -RFP- GF Q4, Apr FY 09, Avg. # of Days DOF & Risk Management to review 27.00 3.00 24.00 800.00% City/Contractor Agreement & CFO signs Bonds -RFP- GF Q4, Apr % Law signs City/Contractor Agreement -RFP- GF 100.00% 75.00% 25.00% 33.33% FY 09, Q4, Apr Avg. # of Days Law to sign City/Contractor Agreement -RFP-3.00 3.00 0.00 0.00% FY 09, GF Q4, Apr % CPO signs City/Contractor Agreement -RFP- GF 100.00% 100.00% 0.00% 0.00% FY 09, Q4, Apr Avg. # of Days CPO to sign City/Contractor Agreement -RFP-3.00 -2.00 66.67% FY 09, 1.00 Q4, Apr % Mayor signs City/Contractor Agreement -RFP- GF 0.00% 75.00% -75.00% 100.00% FY 09, Q4, Apr FY 09, Avg. # Days Mayor to sign City/Contractor Agreement -RFP-0.00 3.00 -3.00 100.00% Q4, Apr % Clerk seals City/Contractor Agreement -RFP- GF 100.00% 75.00% 25.00% 33.33% FY 09, Q4, Apr Avg. # Days Clerk to seal City/Contractor Agreement -RFP-1.00 3.00 -2.00 66.67% FY 09, GF Q4, Apr % Meeting Project out for Bid to Execution Target -BID- DOA FY 09. 0% 85% -85% 100% Q1, Jul

Procurement

No filter DOP Strategic Objectives $\Delta_{\overline{w}}$ **Target Variance Name Actual Variance Time** % **Period** FY 09, Avg. # of Days from Project out for Bid to Execution -BID-157.00 120.00 37.00 30.83% Q1, Jul DOA FY 09, % Project Out For Bid -BID- DOA 0.00% 100.00% -100.00% 100.00% Q1, Jul Avg. # of Days Project out for Bid -BID- DOA 45.00 32.00 13.00 40.62% FY 09, Q1, Jul % Receives, Review and Forwards -BID- DOA 0.00% 85.00% -85.00% 100.00% FY 09, Q1, Jul Avg. # of Days Receives, Reviews and Forwards Bids -BID-5.00 3.00 2.00 66.67% FY 09, DOA Q1, Jul 0.00% 85.00% 100.00% FY 09, % Review & Recomendation User Agency -BID- DOA -85.00% Q1, Jul Avg. # of Days Reviews & Recommendation to DOP - User 18.00 15.00 3.00 20.00% FY 09, Agency -BID- DOA Q1, Jul % DOP docs to DOL -BID- DOA 0.00% 85.00% -85.00% 100.00% FY 09. Q1, Jul 3.00 FY 09, Avg. # of Days DOP docs to DOL -BID- DOA 0.00 -3.00 100.00% Q1, Jul % Legislation Signed by CPO -BID- DOA 100.00% 100.00% 0.00% 0.00% FY 09, Q1, Jul Avg. # of Days Legislative Package approved by CPO -BID-1.00 2.00 -1.00 50.00% FY 09, DOA Q1, Jul 0.00% 75.00% -75.00% 100.00% FY 09, % Legislative Phase -BID- DOA Q1, Jul Avg. # of Days Legislative Phase -BID- DOA 0.00 40.00 -40.00 100.00% FY 09, Q1, Jul FY 09, % Agreement to Contractor & OCC (review only) -BID- DOA 100.00% 75.00% 25.00% 33.33% Q1, Jul Avg. # Days of Agreement to Contractor & OCC -BID- DOA 1.00 2.00 -1.00 50.00% FY 09, Q1, Jul FY 09, % Agreement from Contractor to City -BID- DOA 100.00% 60.00% 40.00% 66.67% Q1, Jul Avg. # of Days Agreement from Contractor to City -BID- DOA 7.00 10.00 -3.00 30.00% FY 09, Q1, Jul % User Agency signs City/Contractor Agreement -BID- DOA 100.00% 75.00% 25.00% 33.33% FY 09, Q1, Jul Avg. # of Days User Agency to sign City/Contractor 3 33% FY 09, -1 Agreement -BID- DOA Q1, Jul FY 09, % Law signs City/Contractor Agreement -BID- DOA 100.00% 75.00% 25.00% 33.33% Q1, Jul Avg. # of Days Law to sign City/Contractor Agreement -BID-1.00 3.00 -2.00 66.67% FY 09, DOA Q1, Jul % DOF & Risk Management reviews City/Contractor 0.00% 75.00% -75.00% 100.00% FY 09, Agreement & CFO signs Bonds -BID- DOA Q1, Jul 533.33% FY 09. Avg. # of Days DOF & Risk Management to review 19.00 3.00 16.00 City/Contractor Agreement & CFO signs Bonds -BID- DOA Q1, Jul

Procurement

No filter DOP Strategic Objectives $\Delta_{\overline{V}}$ 1 **Target Variance Name Actual Variance Time** % **Period** FY 09, % CPO signs City/Contractor Agreement -BID- DOA 100.00% 100.00% 0.00% 0.00% Q1, Jul FY 09, Avg. # of Days CPO to sign City/Contractor Agreement -BID-1.00 3.00 -2.0066.67% DOA Q1, Jul % Mayor signs City/Contractor Agreement -BID- DOA 0.00% 75.00% -75.00% 100.00% FY 09, Q1, Jul Γ Avg. # Days Mayor to sign City/Contractor Agreement -BID-12.00 3.00 9.00 300.00% FY 09, DOA Q1, Jul % Clerk seals City/Contractor Agreement -BID- DOA 100.00% 75.00% 25.00% 33.33% FY 09, Q1, Jul 3.00 0.00% FY 09, Avg. # Days Clerk to seal City/Contractor Agreement -BID-3.00 0.00 DOA Q1, Jul % Meeting Project out for Bid to Execution Target -BID- DWM 0% 85% -85% 100% FY 09, _ Q3, Mar FY 09. Δ Avg. # of Days from Project out for Bid to Execution -BID-225.00 120.00 105.00 87.50% DWM Q3, Mar % Project Out For Bid -BID- DWM 100.00% 100.00% 0.00% 0.00% FY 09, Δ Q3, Mar Avg. # of Days Project out for Bid -BID- DWM 31.50 32.00 -0.501.56% FY 09, ₩ Q3, Mar % Receives, Review and Forwards -BID- DWM 100.00% 85.00% 15.00% 17.65% FY 09, Q3, Mar 3.00 66.67% FY 09, Avg. # of Days Receives, Reviews and Forwards Bids -BID-1.00 -2.00 DWM Q3, Mar % Review & Recomendation User Agency -BID- DWM 100.00% 85.00% 15.00% 17.65% FY 09, Δ Q3, Mar FY 09, Avg. # of Days Reviews & Recommendation to DOP - User 9.00 15.00 -6.00 40.00% Δ Agency -BID- DWM Q3, Mar FY 09, ₩ % DOP docs to DOL -BID- DWM 50.00% 85.00% -35.00% 41.18% Q3, Mar Avg. # of Days DOP docs to DOL -BID- DWM 3.50 3.00 0.50 16.67% FY 09, ₩ Q3, Mar \Diamond % Legislation Signed by CPO -BID- DWM 50.00% 75.00% -25.00% 33.33% FY 09, ₩ Q3, Mar Avg. # of Days Legislative Package approved by CPO -BID-2.50 2.00 0.50 25.00% FY 09, ₩ DWM Q3, Mar % Legislative Phase -BID- DWM 100.00% 75.00% 25.00% 33.33% FY 09, Q3, Mar FY 09, Avg. # of Days Legislative Phase -BID- DWM 21.00 40.00 -19.00 47.50% Δ Q3, Mar % Agreement to Contractor & OCC (review only) -BID- DWM 0.00% 75.00% -75.00% 100.00% FY 09, Q3, Mar Avg. # Days of Agreement to Contractor & OCC -BID- DWM 12.00 2.00 10.00 500.00% FY 09, Q3, Mar % Agreement from Contractor to City -BID- DWM 0.00% 60.00% -60.00% 100.00% FY 09. Q3, Mar

Procurement

No filter DOP Strategic Objectives $\Delta_{\overline{w}}$ **Target Variance Name Actual Variance Time** % **Period** FY 09, Avg. # of Days Agreement from Contractor to City -BID-51.00 10.00 41.00 410.00% Q3, Mar DWM FY 09, Δ % User Agency signs City/Contractor Agreement -BID- DWM 100.00% 75.00% 25.00% 33.33% Q3, Mar Avg. # of Days User Agency to sign City/Contractor 34 3 30 1,017% FY 09, ₩ Agreement -BID- DWM Q3, Mar % DOF & Risk Management reviews City/Contractor 0.00% 75.00% -75.00% 100.00% FY 09, Agreement & CFO signs Bonds -BID- DWM Q3, Mar Avg. # of Days DOF & Risk Management to review 33.50 3.00 30.50 1,016.67% FY 09, City/Contractor Agreement & CFO signs Bonds -BID- DWM Q3, Mar 0.00% 75.00% 100.00% FY 09, % Law signs City/Contractor Agreement -BID- DWM -75.00% Q3, Mar Avg. # of Days Law to sign City/Contractor Agreement -BID-18.00 3.00 15.00 500.00% FY 09, **DWM** Q3, Mar FY 09. % CPO signs City/Contractor Agreement -BID- DWM 100.00% 100.00% 0.00% 0.00% _ Q3, Mar 66.67% FY 09, Avg. # of Days CPO to sign City/Contractor Agreement -BID-1.00 3.00 -2.00 Δ DWM Q3, Mar % Mayor signs City/Contractor Agreement -BID- DWM 0.00% 75.00% -75.00% 100.00% FY 09, Q3, Mar Avg. # Days Mayor to sign City/Contractor Agreement -BID-10.50 3.00 7.50 250.00% FY 09, DWM Q3, Mar 0.00% 75.00% -75.00% 100.00% FY 09, % Clerk seals City/Contractor Agreement -BID- DWM w Q3, Mar Avg. # Days Clerk to seal City/Contractor Agreement -BID-7.00 3.00 4.00 133.33% FY 09, ₩ **DWM** Q3, Mar % Meeting Project out for Bid to Execution Target -BID- GF 0% 85% -85% 100% FY 09, Q1, Sep FY 09, ₩ Avg. # of Days from Project out for Bid to Execution -BID- GF 455.00 120.00 335.00 279.17% Q1, Sep % Project Out For Bid -BID- GF 33.00% 100.00% -67.00% 67.00% FY 09, ₩ Q1, Sep Avg. # of Days Project out for Bid -BID- GF 39.33 32.00 7.33 22.91% FY 09, ₩ Q1, Sep % Receives, Review and Forwards -BID- GF 100.00% 85.00% 15.00% 17.65% FY 09, Q1, Sep Avg. # of Days Receives, Reviews and Forwards Bids -BID-3.00 -2.00 66.67% FY 09, 1.00 Q1, Sep FY 09, % Review & Recomendation User Agency -BID- GF 0.00% 85.00% -85.00% 100.00% ₩ Q1, Sep Avg. # of Days Reviews & Recommendation to DOP - User 43.00 15.00 186.67% FY 09, ₩ 28.00 Agency -BID- GF Q1, Sep % DOP docs to DOL -BID- GF 0.00% 85.00% -85.00% 100.00% FY 09, Q1, Sep FY 09, Avg. # of Days DOP docs to DOL -BID- GF 0.00 3.00 -3.00 100.00% Q1, Sep

Procurement

No filter DOP Strategic Objectives $\Delta_{\overline{w}}$ **Target Name Actual Variance Variance Time** % **Period** % Legislation Signed by CPO -BID- GF FY 09, 0.00% 100.00% -100.00% 100.00% Q1, Sep FY 09, Avg. # of Days Legislative Package approved by CPO -BID-0.00 2.00 -2.00100.00% Q1, Sep % Legislative Phase -BID- GF 0.00% 75.00% -75.00% 100.00% FY 09, Q1, Sep Avg. # of Days Legislative Phase -BID- GF 0.00 40.00 -40.00100.00% FY 09, Q1, Sep % Agreement to Contractor & OCC (review only) -BID- GF 33.00% 75.00% -42.00% 56.00% FY 09, Δ Q1, Sep 250.00% FY 09, Avg. # Days of Agreement to Contractor & OCC -BID- GF 7.00 2.00 5.00 Q1, Sep % Agreement from Contractor to City -BID- GF 0.00% 60.00% -60.00% 100.00% FY 09, Q1, Sep 117.00 Avg. # of Days Agreement from Contractor to City -BID- GF 127.00 10.00 1,170.00% FY 09. Q1, Sep 100.00% 75.00% 25.00% 33.33% FY 09, % User Agency signs City/Contractor Agreement -BID- GF Q1, Sep Avg. # of Days User Agency to sign City/Contractor 3 -2 56% FY 09, ₩ Agreement -BID- GF Q1, Sep % DOF & Risk Management reviews City/Contractor 33.00% 75.00% -42.00% 56.00% FY 09, Δ Agreement & CFO signs Bonds -BID- GF Q1, Sep Avg. # of Days DOF & Risk Management to review 3.00 1,077.67% FY 09, 35.33 32.33 City/Contractor Agreement & CFO signs Bonds -BID- GF Q1, Sep % Law signs City/Contractor Agreement -BID- GF 33.00% 75.00% -42.00% 56.00% FY 09, Δ Q1, Sep Avg. # Days Law to sign City/Contractor Agreement -BID-GF-35.33 3.00 32.33 1,077.67% FY 09, ₩ Procurement- FUTURE METRIC Q1, Sep FY 09, % CPO signs City/Contractor Agreement -BID- GF 100.00% 100.00% 0.00% 0.00% Q1, Sep Avg. # of Days CPO to sign City/Contractor Agreement -BID-1.00 3.00 -2.0066.67% FY 09, GF Q1, Sep Δ % Mayor signs City/Contractor Agreement -BID- GF 100.00% 75.00% 25.00% 33.33% FY 09, Q1, Sep Avg. # Days Mayor to sign City/Contractor Agreement -BID-3.00 FY 09, Q3, Feb % Clerk seals City/Contractor Agreement -BID- GF 33.00% 75.00% -42.00% 56.00% FY 09, ₩ Q1, Sep FY 09, Avg. # Days Clerk to seal City/Contractor Agreement -BID- GF 7.67 3.00 4.67 155.67% ₩ Q1, Sep % Meeting Legislation to Execution Target Renewals & 40.00% 85.00% -45.00% 52.94% FY 09, Δ Amendments -R/A- DOA Q4, Apr Δ Avg # Days from Legislation to Execution Renewals & 114.00 90.00 24.00 26.67% FY 09, Amendments -R/A- DOA Q4, Apr % Questionnaire and Legislation received from User Agency -75.00% FY 09. R/A- DOA Q3, Mar

Procurement

7 No filter DOP Strategic Objectives

8	ΔØ	Name	Actual	Target	Variance	Variance %	Time Period
ß		Avg. # of Days Questionnaire and Legislation received from User Agency -R/A- DOA		90.00			FY 09, Q4, May
•	-	% DOP docs to DOL -R/A- DOA	100.00%	75.00%	25.00%	33.33%	FY 09, Q4, Apr
•	-	Avg. # of Days DOP docs to DOL -R/A- DOA	1.00	3.00	-2.00	66.67%	FY 09, Q4, Apr
•	-	% Legislation Signed by CPO -R/A- DOA	100.00%	100.00%	0.00%	0.00%	FY 09, Q4, Apr
•	-	Avg. # of Days Legislative Package approved by CPO -R/A-DOA	1.00	2.00	-1.00	50.00%	FY 09, Q4, Apr
•	-	% Legislative Phase -R/A- DOA	100.00%	75.00%	25.00%	33.33%	FY 09, Q4, Apr
•	▼	Avg. # of Days Legislative Phase -R/A- DOA	25.80	40.00	-14.20	35.50%	FY 09, Q4, Apr
	-	% Agreement to Contractor & OCC (review only) -R/A- DOA	0.00%	85.00%	-85.00%	100.00%	FY 09, Q4, Apr
	-	Avg. # Days of Agreement to Contractor & OCC -R/A- DOA	17.20	2.00	15.20	760.00%	FY 09, Q4, Apr
•	A	% Agreement from Contractor to City -R/A- DOA	60.00%	60.00%	0.00%	0.00%	FY 09, Q4, Apr
	•	Avg. # of Days Agreement from Contractor to City -R/A- DOA	25.20	10.00	15.20	152.00%	FY 09, Q4, Apr
	A	% User Agency signs City/Contractor Agreement -R/A- DOA	60.00%	75.00%	-15.00%	20.00%	FY 09, Q4, Apr
•	•	Avg. # of Days User Agency to sign City/Contractor Agreement -R/A- DOA	2	3	-1	20%	FY 09, Q4, Apr
	A	% DOF & Risk Management reviews City/Contractor Agreement & CFO signs Bonds -R/A- DOA	40.00%	75.00%	-35.00%	46.67%	FY 09, Q4, Apr
	-	Avg. # of Days DOF & Risk Management to review City/Contractor Agreement & CFO signs Bonds -R/A- DOA	17.20	3.00	14.20	473.33%	FY 09, Q4, Apr
•	A	% Law signs City/Contractor Agreement -R/A- DOA	80.00%	75.00%	5.00%	6.67%	FY 09, Q4, Apr
•	A	Avg. # of Days Law to sign City/Contractor Agreement -R/A-DOA	2.20	3.00	-0.80	26.67%	FY 09, Q4, Apr
	₩	% CPO signs City/Contractor Agreement -R/A- DOA	80.00%	100.00%	-20.00%	20.00%	FY 09, Q4, Apr
•	-	Avg. # of Days CPO to sign City/Contractor Agreement -R/A-DOA	1.00	3.00	-2.00	66.67%	FY 09, Q4, Apr
	A	% Mayor signs City/Contractor Agreement -R/A- DOA	60.00%	75.00%	-15.00%	20.00%	FY 09, Q4, Apr
•	A	Avg. # Days Mayor to sign City/Contractor Agreement -R/A-DOA	2.60	3.00	-0.40	13.33%	FY 09, Q4, Apr
•	4	% Clerk seals City/Contractor Agreement -R/A- DOA	100.00%	75.00%	25.00%	33.33%	FY 09, Q4, Apr
•	4	Avg. # Days Clerk to seal City/Contractor Agreement -R/A-DOA	2.00	3.00	-1.00	33.33%	FY 09, Q4, Apr

Procurement

No filter DOP Strategic Objectives Δ_{∇} **Target Name Actual Variance Variance Time** % **Period** FY 09, Δ % Meeting Legislation to Execution Target Renewals & 38.00% 85.00% -47.00% 55.29% Amendments -R/A- DWM Q3, Mar Avg # Days from Legislation to Execution Renewals & FY 09, 141.80 90.00 51.80 57.56% Amendments -R/A- DWM Q3, Mar % Questionnaire and Legislation received from User Agency -75.00% FY 09, R/A- DWM Q4, May Avg. # of Days Questionnaire and Legislation received from 90.00 FY 09, User Agency -R/A- DWM Q4, May % DOP docs to DOL -R/A- DWM 67.00% 75.00% -8.00% 10.67% FY 09, ₩ Q3, Mar FY 09, ₩ Avg. # of Days DOP docs to DOL -R/A- DWM 3.67 3.00 0.67 22.33% Q3, Mar % Legislation Signed by CPO -R/A- DWM 50.00% 100.00% -50.00% 50.00% FY 09, ₩ Q3, Mar 466.50% Avg. # of Days Legislative Package approved by CPO -R/A-11.33 2.00 9.33 FY 09. ₩ DWM Q3, Mar % Legislative Phase -R/A- DWM 50.00% 75.00% -25.00% FY 09, 33.33% ₩ Q3, Mar Avg. # of Days Legislative Phase -R/A- DWM 47.50 40.00 7.50 18.75% FY 09, ₩ Q3, Mar % Agreement to Contractor & OCC (review only) -R/A- DWM 63.00% 85.00% -22.00% 25.88% FY 09, Δ Q3, Mar 9.38 2.00 369.00% FY 09, Avg. # Days of Agreement to Contractor & OCC -R/A- DWM 7.38 Q3, Mar % Agreement from Contractor to City -R/A- DWM 14.00% 60.00% -46.00% 76.67% FY 09, ₩ Q3, Mar FY 09, Avg. # of Days Agreement from Contractor to City -R/A-48.14 10.00 38.14 381.40% **DWM** Q3, Mar FY 09, Δ % User Agency signs City/Contractor Agreement -R/A- DWM 86.00% 75.00% 11.00% 14.67% Q3, Mar Avg. # of Days User Agency to sign City/Contractor 3 0 14% FY 09, Δ Agreement -R/A- DWM Q3, Mar % DOF & Risk Management reviews City/Contractor 0.00% 75.00% -75.00% 100.00% FY 09, ₩ Agreement & CFO signs Bonds -R/A- DWM Q3, Mar Avg. # of Days DOF & Risk Management to review 55.83 3.00 1,761.00% FY 09, 52.83 City/Contractor Agreement & CFO signs Bonds -R/A- DWM Q3, Mar % Law signs City/Contractor Agreement -R/A- DWM 0.00% 75.00% -75.00% 100.00% FY 09, ₩ Q3, Mar FY 09, Avg. # of Days Law to sign City/Contractor Agreement -R/A-30.86 3.00 27.86 928.67% **DWM** Q3, Mar % CPO signs City/Contractor Agreement -R/A- DWM 100.00% 100.00% 0.00% 0.00% FY 09, Δ Q3, Mar Δ Avg. # of Days CPO to sign City/Contractor Agreement -R/A-1.00 3.00 -2.00 66.67% FY 09, DWM Q3, Mar % Mayor signs City/Contractor Agreement -R/A- DWM 56.00% 33.00% 75.00% -42.00% FY 09. ₩ Q3, Mar

Metric Studio

Procurement

No filter DOP Strategic Objectives $\Delta_{\overline{w}}$ **Target Name Actual Variance Variance Time** % Period FY 09, ₩ Avg. # Days Mayor to sign City/Contractor Agreement -R/A-6.00 3.00 3.00 100.00% Q3, Mar DWM FY 09, \Diamond Δ % Clerk seals City/Contractor Agreement -R/A- DWM 71.00% 75.00% -4.00% 5.33% Q3, Mar Avg. # Days Clerk to seal City/Contractor Agreement -R/A-3.00 3.00 0.00 0.00% FY 09, Δ Q3, Mar Γ % Meeting Legislation to Execution Target Renewals & 10.00% 85.00% -75.00% 88.24% FY 09, Amendments -R/A- GF Q4, Apr Avg # Days from Legislation to Execution Renewals & 153.50 90.00 63.50 70.56% FY 09, Amendments -R/A- GF Q4, Apr FY 09, % Questionnaire and Legislation received from User Agency -75.00% R/A- GF Q4, May Avg. # of Days Questionnaire and Legislation received from 90.00 FY 09, User Agency -R/A- GF Q4, May Γ % DOP docs to DOL -R/A- GF 60.00% 75.00% -15.00% 20.00% FY 09. Q4, Apr 3.00 40.00% FY 09, Avg. # of Days DOP docs to DOL -R/A- GF 4.20 1.20 Г Q4, Apr Γ % Legislation Signed by CPO -R/A- GF 67.00% 100.00% -33.00% 33.00% FY 09, Q4, Apr Avg. # of Days Legislative Package approved by CPO -R/A-1.83 2.00 -0.178.50% FY 09, GF Q4, Apr 100.00% 75.00% 25.00% 33.33% FY 09, % Legislative Phase -R/A- GF Q4, Apr Avg. # of Days Legislative Phase -R/A- GF 32.43 40.00 -7.57 18.92% FY 09, Q4, Apr % Agreement to Contractor & OCC (review only) -R/A- GF 29.67% 85.00% -55.33% 65.09% FY 09, ₩ Q4, Apr Γ Avg. # Days of Agreement to Contractor & OCC -R/A- GF 29.67 2.00 27.67 1,383.50% FY 09, Q4, Apr % Agreement from Contractor to City -R/A- GF 10.00% 60.00% -50.00% 83.33% FY 09, Q4, Apr Avg. # of Days Agreement from Contractor to City -R/A- GF 33.30 10.00 23.30 233.00% FY 09, Q4, Apr % User Agency signs City/Contractor Agreement -R/A- GF 80.00% 75.00% 5.00% 6.67% FY 09, Q4, Apr Avg. # of Days User Agency to sign City/Contractor 37% FY 09, 1 Г Agreement -R/A- GF Q4, Apr FY 09, % DOF & Risk Management reviews City/Contractor 20.00% 75.00% -55.00% 73.33% Agreement & CFO signs Bonds -R/A- GF Q4, Apr Avg. # of Days DOF & Risk Management to review 52.40 3.00 1,646.67% FY 09, 49.40 City/Contractor Agreement & CFO signs Bonds -R/A- GF Q4, Apr % Law signs City/Contractor Agreement -R/A- GF 30.00% 75.00% -45.00% 60.00% FY 09, Q4, Apr FY 09, Avg. # of Days Law to sign City/Contractor Agreement -R/A-7.80 3.00 4.80 160.00% Q4, Apr

Procurement

No filter DOP Strategic Objectives $\Delta_{\overline{V}}$ **Target Name Actual Variance Variance Time** % **Period** 10.00% FY 09, \Diamond % CPO signs City/Contractor Agreement -R/A- GF 90.00% 100.00% -10.00% Q4, Apr FY 09, Avg. # of Days CPO to sign City/Contractor Agreement -R/A-1.70 3.00 -1.3043.33% Q4, Apr % Mayor signs City/Contractor Agreement -R/A- GF 67.00% 75.00% -8.00% 10.67% FY 09, Q4, Apr Avg. # Days Mayor to sign City/Contractor Agreement -R/A-2.78 3.00 -0.227.33% FY 09, Q4, Apr % Clerk seals City/Contractor Agreement -R/A- GF 70.00% 75.00% -5.00% 6.67% FY 09, \Diamond Q4, Apr Avg. # Days Clerk to seal City/Contractor Agreement -R/A- GF 0.00% FY 09, 3.00 3.00 0.00 Q4, Apr % Meeting Project Out for Bid To Award Target -Goods 73.00% 85.00% -12.00% 14.12% FY 09, Δ Q4, Apr FY 09. \Diamond ₩ Avg. # of Days Project out for Bid to Award- Goods 87 90 -3 Q4, Apr 36.00% 100.00% 64.00% FY 09, % Project Out for Bid- Goods -64.00% ₩ Q4, Apr Avg. # of Days Project Out for Bid- Goods 48.00 30.00 18.00 60.00% FY 09, ₩ Q4, Apr % Bid Opening & Tabulation & Preparation 82.00% 90.00% -8.00% 8.89% FY 09, \Diamond Δ Q4, Apr 7.00 7.86% FY 09, Avg. # of Days Bid Opening/Tabulation Preparation 6.45 -0.55Δ Q4, Apr % Review & Recomendation User Agency - Goods 36.00% 75.00% -39.00% 52.00% FY 09, Δ Q4, Apr FY 09, Δ Avg. # of Days Review & Recommendation -Goods 19.91 15.00 4.91 32.73% Q4, Apr \Diamond Δ % Buyer Evaluation and Approval 91.00% 95.00% -4.00% 4.21% FY 09, Q4, Apr Avg. # of Days Buyer Evaluation & Approval 4.09 20.00 -15.91 79.55% FY 09, Δ Q4, Apr % Business License 100.00% 95.00% 5.00% 5.26% FY 09, Q4, Apr Avg. # of Days Business License 3.00 14.00 78.57% FY 09, ₩ -11.00 Q4, Apr % Award Letter (Preparation) Buyer 45.00% 75.00% -30.00% 40.00% FY 09, Δ Q4, Apr FY 09, Avg. # of Days Award Letter (Preparation) Buyer 4.18 3.00 1.18 39.33% Δ Q4, Apr % Approval by CPO 100.00% 90.00% 10.00% 11.11% FY 09, Q4, Apr % Meeting Extension Request to Award Target -Goods 100.00% 85.00% 15.00% 17.65% FY 09, Q2, Dec Avg # of Days Extension Request to Award - Goods 32.00 50.00 -18.00 36.00% FY 09, ₩ Q2, Dec

Procurement

7	No fi	lter	DOP Strategic Objectives					
8	ΔΨ		Name	Actual	Target	Variance	Variance %	Time Period
•	-		% Extension Request from User Agency	100.00%	75.00%	25.00%	33.33%	FY 09, Q2, Dec
•	₩		Avg. # of Days Extension Request from User Agency	20.00	30.00	-10.00	33.33%	FY 09, Q2, Dec
•	-		% Extension Request Letter to Supplier	100.00%	90.00%	10.00%	11.11%	FY 09, Q2, Dec
•	-		Avg. # of Days Extension Request Letter to Supplier	1.00	3.00	-2.00	66.67%	FY 09, Q2, Dec
•	-		% Extension Request Letter from Supplier to City	100.00%	75.00%	25.00%	33.33%	FY 09, Q2, Dec
•	•		Avg. # of Days Extension Request Letter from Supplier to City	4.00	14.00	-10.00	71.43%	FY 09, Q2, Dec
•	•		% Buyer Review	100.00%	75.00%	25.00%	33.33%	FY 09, Q2, Dec
•	•		Avg. # of Days Buyer Review	2.00	2.00	0.00	0.00%	FY 09, Q2, Dec
	₩		% CPO Approval	0.00%	90.00%	-90.00%	100.00%	FY 09, Q2, Dec
	₩		Avg. # of Days CPO approval	5.00	1.00	4.00	400.00%	FY 09, Q2, Dec
Man	age t	he B	usiness (35%)					
8	ΔΨ		Name	Actual	Target	Variance	Variance %	Time Period
•	•		# of Renewals & Amendments Executed	15.00	8.00	7.00	87.50%	FY 09, Q4, Apr
•	₩		# of New Agreements Awarded - Goods	11.00	10.00	1.00	10.00%	FY 09, Q4, Apr
	-		# of Extensions Awarded - Goods	1.00	6.00	-5.00	83.33%	FY 09, Q2, Dec
ß			% Customer Service Satisfaction (Survey)		75.00%			FY 09, Q4, May
	A		# of Agreements Executed -RFP	2.00	3.00	-1.00	33.33%	FY 09, Q4, Apr
	₩		# of Agreements Executed -BID	0.00	2.00	-2.00	100.00%	FY 09, Q4, Apr